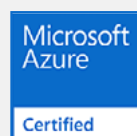# ROK TECHNOLOGIES

GIS Managed Cloud Services

ROK, we take your GIS to the cloud

How you set-up and maintain your GIS infrastructure is key to optimizing costs and performance

At ROK Technologies, our sole focus is to architect, deploy and manage the ArcGIS® Enterprise suite and desktop applications in cloud and hybrid environments. Recognized as an Esri Cloud Specialty Partner, our team of certified AWS, Azure, and Esri experts bring our many years of extensive, multi-disciplinary knowledge to each and every organization we serve.

With scalable, highly durable, and cost-effective cloud first technologies, ROK can take the IT and ArcGIS Enterprise management off your plate, so you can focus on GIS. At ROK, we take your GIS to the Cloud.

esri | ArcGIS Marketplace Provider   esri | ArcGIS for Local Government Specialty   esri | ArcGIS Online Specialty   esri | Federal Small Business Specialty   esri | Release Ready Specialty   esri | ArcGIS Cloud Services Specialty

esri Partner Network Gold   Microsoft Azure Certified   amazon web services | Partner Network ADVANCED TECHNOLOGY PARTNER

HOW TO GET STARTED

We work with you to assess your GIS Cloud needs, develop a migration roadmap, and optimize operational costs. As a result, your organization will save time, money, and IT resources, while reducing project risk and downtime.

Activation services include:

Assess current & future Esri software needs

Architect a cloud supporting hardware environment

Enable cloud environment

Install & configure Esri software

Migration of data and services to your new cloud environment

Quality assurance and workflow testing

HOW TO KEEP MOVING

ROK, is your dedicated GIS & IT partner. We handle all of the administration saving you valuable time and hopefully some unwanted headaches. We provide the following ongoing services and coverage so your team can focus on what you do best, GIS.

Cost analysis & optimization | Post-assessment of your hardware needs, we develop a scalable plan that impacts forecasting & budgeting. Monthly, we measure and monitor your costs and right size your infrastructure when needed so you don't spend more than needed.

Application server upgrades & patches | Never wait again to update or add Esri software. We manage your entire Enterprise stack - installing and configuring new services like GeoEvent, Portal, WorkForce, ArcGIS Pro, and Utility Network.

Aggressive Monitoring | We monitor the overall health of your infrastructure resources and handle the daily activities of investigating and resolving alarms or incidents.

> We are committed to a 1 hour **maximum** response time. In the event of an instance failure, our team would take appropriate action to help minimize or avoid service interruption.

Access Management | Our team of experts pair your users with the right virtual desktop solution, ensuring the best performance at the optimal price. Additionally, we provide rigor and control by applying cloud security best practices for SAML based SSO solutions.

Reporting & analytics | Transparency is key. We provide monthly KPI reports including operational activities & events with their respective impact as well as recommendations to optimize.

Managed Services Suite of Solutions

ASSESS

It all starts with knowing what you need

Connect with ROK and let our team of experts review your current needs and future goals to come up with the GIS plan that best suits your operation.

MANAGE

Keep the lights on

Who manages your Cloud matters. Bring the ROK Team of Experts to your organization and free up your time to focus on innovating and not surviving.

ACTIVATE

Let's get you up and running

Want to migrate to the Cloud, or Install, Configure, and Integrate your Esri Enterprise Solutions? We've done it before. We will help you get up and running.

SECURITY

Keeping data secure is a top priority

Want to migrate to the Cloud, or Install, Configure, and Integrate your Esri Enterprise Solutions? We've done it before. We will help you get up and running.

WHO WE SERVE?

We have expertise in all of Esri's key verticals, servicing over 120 clients, from Fortune 100 companies to small municipalities in:

Architecture, Engineering & Construction

Public Safety

Commercial

Transportation

Oil & Gas

Utilities

Telecommunications

State and Local Government

At ROK, we take your GIS to the cloud.

ROK TECHNOLOGIES