



ROK COMMAND · MANAGED MONITORING & OPERATIONS PLATFORM FOR ARCGIS ENTERPRISE

We manage the monitoring; you get the insights.

Forge was built specifically for ArcGIS Enterprise. Each day it scores your environment across five categories, ranks the map services that need attention worst-first, flags broken Portal references, projects right-sized VMs against your actual workload, and delivers an easy to read dashboard along with executive reports for you and your team. Forge gives you and your ROK Managed Cloud Team the information needed to keep your environment running smoothly. **We run the platform; you get the answers.**

INSIDE FORGE



HOW IT WORKS

Forge is the secret sauce that keeps your Enterprise environment humming. Think of it as your own personal GIS ops squad: Forge does the heavy lifting to flag issues, and our ROK experts step in to confirm and fix. **You focus on your maps; we keep the engine purring.**

TRAFFIC & SERVICE OVERVIEW Requests, active services, and service mix by execution engine — per server, across the account.

WHAT YOU GET

Always-On Performance

It's already on. Forge isn't a dashboard you check when something breaks — the daily score and triage panel are computed continuously, across every server on the account whether that's one or twenty.

Unified Data Correlation

Forge correlates signals nobody else correlates. ArcGIS Server logs, host metrics, IIS web-tier signals, Portal item dependencies, and service config history live in one schema. When an outage hits, the platform lines up host CPU + service errors + IIS 5xx + traffic gaps on a single timeline.

Expert-Managed Operations

Forge is run by people who do this all day, every day. Self-serve monitoring needs somebody on the customer side to interpret it. Forge is operated by ROK staff who do this full-time across many environments.

Defensible Capacity Planning

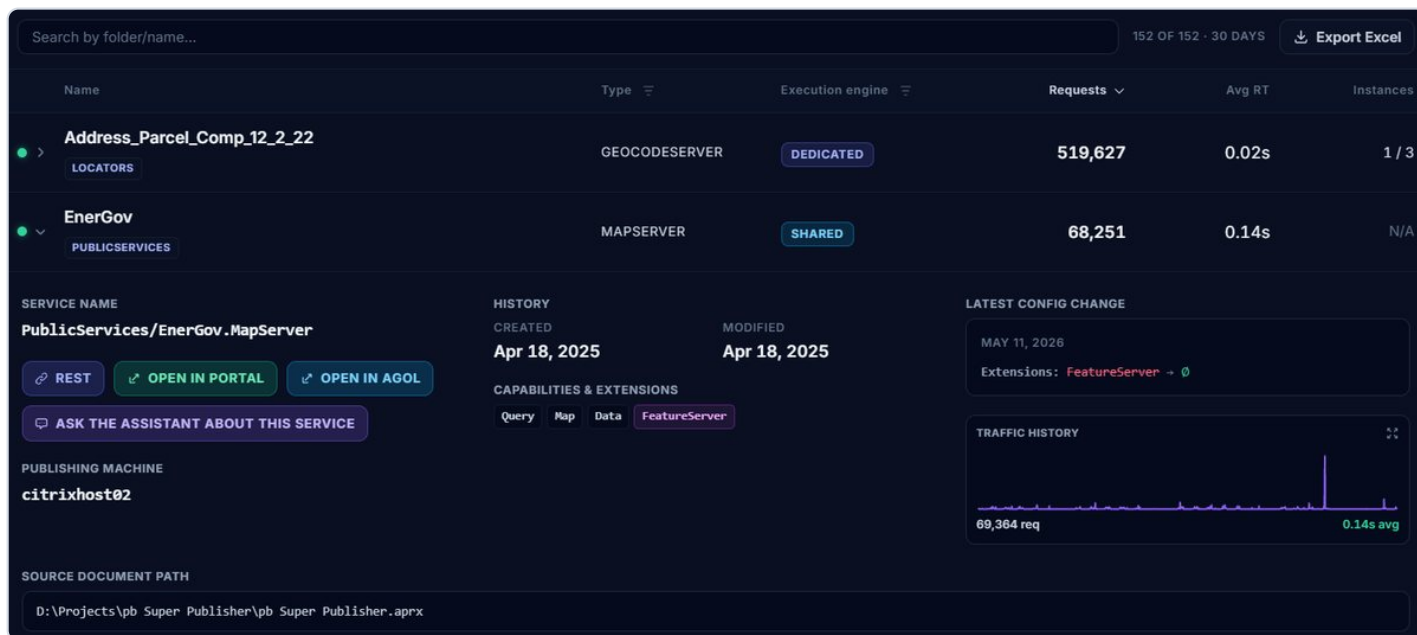
The capacity numbers are real. VM right-sizing uses 14-day P95 from actual host telemetry mapped against the AWS and Azure instance catalogs — not rules of thumb.

Effective Crash Detection

Forge catches "the system was unresponsive." The IIS analyzer flags EFFECTIVE CRASH events when sustained bursts or multi-second hangs mean users couldn't use the system, even when no process crashed. Most monitoring misses this.

Interactive Diagnostics

The integrated chat functionality allows you to ask questions about your system and even triage on your own (should you so choose).



SERVICE TRIAGE Expand any service for config-change history, traffic trends, and direct REST / Portal / AGOL links.

ROK Command · Command Forge™

Want a [sneak peek](#) at your environment's health? Send us your intel and come on back to [Booth 1625](#).

COLLECT → CORRELATE → DELIVER

